

GARY FOOTE GOWANS

e-mail: gfg.cv@btinternet.com

Web-site: www.gary.gowans.btinternet.co.uk

Summary

- Business/Systems Analyst and Programmer, with extensive experience in Logistics, Financial Services, Health Systems, Local Government and Manufacturing.
- Excellent communicator, experienced at influencing all levels from trainee to senior executive, IT specialists to non-IT business staff.
- Considerable client-relationship management experience, including sales support, user training, installation/set-up assistance and help-desk services.
- Adaptable, quick learning and enthusiastic for change, progress and continuous development.
- Well-versed in Business/System Analysis techniques and full project life cycle.
- Experience of Agile development methods and use of Scrum.
- Extensive first-hand knowledge of process and software change-control requirements including system and business audit-trail requirements.
- Technically able - from system design through program coding to hardware and software installation.
- Expert Pick Databasic programmer in various Pick/Multivalue systems:- Universe/Unidata (U2), Reality, jBase, D3, etc.
- IBM 'U2 Family Development' Certified (Programming, File management, etc.)
- Competent in Unix-scripting, X/HTML, Javascript, CSS, XML, etc

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Employment History

October 2011 – May 2012: Support Analyst, Kraya Ltd

Varied role in small organisation: 'Scrum-master' for Agile Development team; system testing using Selenium and manual tests; management and operation of support system including user contact, third party management and reporting. Deployment of new releases, testing and sign-off. [Made redundant]

Achievements:

- Introduction of Agile/Scrum methods to development team.
- Deployment of new version of system to international customer.

October 2011 – January 2012: Temporary Lecturer, Stevenson College

Taught 'Core Skills' IT Unit to Physical Science students.

October 2006 – April 2011: Product Development, Kewill plc (Previously Innovate-IT) (Remote working)

Development and maintenance of Reverse Logistics system. Largely UniVerse databasic programming in a Unix environment. Linking with web-based application, HTML, JavaScript, Ruby(on Rails)-based front-end. Variety of data interfaces (incoming and outgoing). [Made redundant]

Achievements:

- Key role in the development of bespoke elements of Reverse Logistics System for prestige customers (HP, Palm, Nokia) leading to successful, on-time and in-budget installations.

June 2003-July 2006: Pick Consultant, as GFG IT Services (Contract)

June - July 2006	:	Fenland DC
April 2005-March 2006	:	Wakefield MDC
Jan - March 2005	:	Civica UK Ltd
June 2003-October 2004	:	EAGA Partnership Ltd.

1995-2002: Senior Analyst Programmer, JP Morgan (Previously Hexagon Administration)

Development and support for in-house valuation and fund management system. Migration of system to new Valuation System after takeover. [Made redundant]

1987-1995: Senior Analyst Programmer, Sanderson Computers Limited/Sanderson GA

1983-1987: Analyst/Programmer, Ferranti Defence Systems Limited

1982-1983: Programmer, Centaur Consultants (Micro-Computing)

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Education

MA (Soc.Sci)	Master of Arts in Social Science	Aberdeen University
PG DipSAD	Post-Graduate Diploma in Systems Analysis and Design	Aberdeen College of Commerce and Technology
IAQ	Investment Administration Qualification, Securities Institute <i>Introduction to Securities and Investments</i> <i>OEIC Administration</i> <i>FSA Regulatory Environment</i>	Self-study

Business Courses/Skills

Course	Provider
Effective Web Design	QA
Business Systems Analysis	QA
Employment Law	In-house
Money-Laundering Rules	In-house
Coaching Skills	In-house (with Frank Dick motivational coach)
Innovation and Creativity	In-house
System Administration For Unix	Unidata
Introduction to SWIFT messaging	In-house
Effective Supervisor	Management Through People
Interpersonal Skills	Management Through People

Technical Skills Summary

- DataBasic programming language (inc. Universe/Unidata, Reality, jBase, D3, etc flavours)
- IBM 'U2 Family Development' Certified (Programming, File management)
- Access/Retrieve/English (an SQL-like data retrieval tool)
- Office Tools: Competent to advanced skills in:- Word, Excel, PowerPoint, FrontPage, Project Manager and Visio.
- Business Objects (Oracle Reporting)
- Agile development methodology using Scrum (scrum master).
- Postgres – SQL reporting
- Unix - C-shell scripting, ftp processing, and system administration.
- Web-based technologies, HTML/XHTML, CSS, Javascript, XML, etc.
- C++/Java/PHP/Visual Basic – Troubleshooting and support mostly, very basic programming skills (so far...)